

**Westlake Community Improvement Association, Inc.  
2002 W Grand Parkway N; Ste 100 Katy, TX 77449**

## **Summer Newsletter**

On behalf of the Westlake Community Improvement Association Board of Directors, we wish you a fun-filled summer season here and hope that you will enjoy a safe and relaxing visit to the neighborhood pool open for all our homeowners and their immediate families that are current on assessments. **The pool will officially open for the season May 1, 2026.** Please take a few minutes to read this newsletter. In it you will find the latest community updates and changes. With your support we are confident that the 2026 swim season will be enjoyable for everyone.

### **Changes to Pool Access**

This year the association updated the pool access system software. As such, **any current key fobs in your possession will not work.** However, rather than purchasing a new key fob (*associated with the new software*) there is a quick and free option via an app. Each household is limited to a maximum of **eight (8) individuals** for pool access.

First step, you will need to register with the app.

To register, you will need to login to the homeowner portal <https://home.inframark.com> in the menu located on the left-hand side click "Requests" > General Request > Access Request

Another option, email Inframark Access Department at [access@inframark.com](mailto:access@inframark.com) requesting that your email address be registered to the PDK system. Please make sure your **name and property address** are provided. Once you are added you will receive an email address with an invitation to use the app. Please allow **2-3 business days** for your email address to be uploaded to system.

**Please note: When you receive your invitation email to register for the PDK system, be sure to check your spam or junk folder, as these emails can sometimes be filtered there. Additionally, please carefully follow all instructions provided in the email to ensure successful setup and access.**

Lastly, to access the pool, simply open the app and touch your phone to the PDK reader at the gate.

If you would like to purchase a key fob for pool access, the cost is \$20, you may download the pool registration form on the homeowner portal under the "Forms" section and submit it to [access@inframark.com](mailto:access@inframark.com)

If you have any questions or concerns, you may email [communitymanagement@inframark.com](mailto:communitymanagement@inframark.com), submit your inquiry through the homeowner portal or call 281-870-0585

Sincerely,  
*Melissa White - Community Manager*