Revised Dec 2024

TENNIS COURT GENERAL RULES

- 1. Tennis Courts are to be used by Twin Lakes Residents and their invited and accompanied guests only. Use of these facilities by any unaccompanied guest or non-resident is strictly prohibited.
- 2. One resident is required to be present and accompany the use of each court. Tennis court keys can be obtained through Crest Management.
- 3. Do not Prop open the gates or door handles to prevent the doors from locking. Doing so will result in removal of court privileges. Alarms have been installed and will sound if doors are open for an extended period.
- 4. Courts are for tennis (Courts 1-3) and pickleball (Court 3). The backboard is for use with tennis balls only.
- 5. Residents may reserve one court for no more than two hours. See below for reservation details.
- 6. Please do not make reservations that you will not honor. A reservation will be considered forfeited if not occupied within 10 minutes of the reserved time. In consideration of other players, please remove your reservation as soon as possible if you do not intend to play.
- 7. Unreserved courts are available on a first-come, first-serve basis.
- 8. Tennis court bookings are from 7.00am to 10.00pm and all play should terminate and the lights turned off by 10:30 P.M.
- 9. Trash and discarded balls should be collected and properly disposed of prior to leaving the tennis courts.
- 10. Tennis participants and instructors must park in the parking lots and not on the clubhouse circle drive. Vehicles on the circle drive are subject to being towed.
- 11. A tennis instructor is considered the guest of the resident who is scheduling the lesson. Each tennis instructor must have authorization from Twin Lakes Homeowners Association, Inc. (the Association") prior to use of the tennis facilities for conducting instruction sessions. Each instructor is required to sign an Instructor Agreement promulgated by the Association, must sign in with Twin Lakes security before each instruction session, and must provide the surname of the resident to whom the instructor is providing instruction.
- 12. Instruction and ball machines are only permitted on Court 2. Courts 1 and 3 cannot be reserved for instruction. A maximum of 4 players are allowed on the instruction court at one time.

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RESERVATION RULES: INDIVIDUAL PLAY

- 1. Reservations will be made on the online app or website of RMC2020 (www.rmc2020reservemycourt.com). Full resident name and contact phone number must be used for the registration and booking. Each resident wishing to play must register and be approved based on residency.
- 2. Each resident family is allowed a maximum of 3 reservations per week in. advance.
- 3. A court may be reserved for up to 2 hours at a time.
- 4. A court reservation will be considered/deemed forfeited if players don't show up within 10 minutes.
- 5. Court 2, which is the only court designated for instruction, is also available for individual play.

RESERVATION RULES: LEAGUE AND GROUP PLAY

- 1. Two courts, Courts 1 & 2, may be booked by a Twin Lakes resident player on the Twin Lakes team for a maximum of two hours for one League event or one Group event per week.
- 2. A minimum of two Twin lakes residents must be playing on the two courts in use.
- 3. Twin Lakes team captains must advertise in the community for players on an ongoing basis (Facebook, Digital Newsletter, entrance signage, noticeboard).

RESERVATION RULES: INSTRUCTION

- 1. Only Twin Lakes residents are permitted to make court reservations for instruction. Instructors are not permitted to make reservations under any circumstances.
- 2. Reservations must include the surname and contact phone number of the resident and the name of the instructor.
- 3. A court reservation for instruction is restricted to 1 hour (60 minutes).
- 4. Court 2 is to be used for instruction to keep Court 3 available for pickleball.
- 5. It is the responsibility of the host resident to ensure that the instructor has the required Association authorization to provide instruction at Twin lakes and has signed the required Tennis Instruction agreement and Instruction Rules before commencing any instruction session.
- 6. Instructors are to coach only residents and residents' guests on one court only, with a maximum of 4 persons on that court. Instructors providing lessons, whether individual or group, to non-residents that are not invited guests of residents, may be permanently barred from future court usage.

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TENNIS INSTRUCTOR AGREEMENT AND INSTRUCTION RULES

As a tennis professional and as an ambassador of the sport of tennis, you are expected to abide by and fulfill the following requirements at all times. This agreement must be signed and submitted to Crest Management and is valid for 1 year.

- You must recognize that you are a guest at the Twin Lakes tennis facilities, and it is a privilege for your resident host to be able to provide access to the Twin Lakes tennis facilities for personalized tennis instruction. If, as a professional, you are unable to support the Twin Lakes Homeowners Association, Inc. (the "Association") and the Twin Lakes residents/owners in their right of fair access and use of the tennis facilities, the Board of Directors of the Association may terminate their use for instruction purposes.
- 2. Access to Twin Lakes must be in accordance with the Twin Lakes Security Protocol in all circumstances. As an instructor you must provide the security guard on duty your name and the name of the host family(ies) for which the instruction session is scheduled.
- 3. All vehicles are to be parked in the parking lots and not on the circle drive of the clubhouse. Vehicles on the circle lot are subject to being towed.
- 4. You will be held responsible for ensuring that the students remove their garbage from the tennis facilities. Please Note: The courtside waste baskets are not designed for frequent use by large groups and are only emptied once a week by the Association. Maintaining the standards of cleanliness within Twin Lakes Subdivisions and the tennis facilities for other users is of paramount importance.
- 5. You must always maintain a minimum of one resident student in a class, recognizing that each resident may have a maximum of three guests on the court at a time. In no circumstance are you as instructor to make a court reservation or have a key to the tennis facilities, this is the responsibility of your resident host. In the instance that an instructor is discovered to have a key to the facilities, they will be required to relinquish the key to the security guard immediately.
- 6. Any concerns or disputes which arise regarding your instruction, or the tennis facilities should be addressed with your host family(ies) who will, if necessary and appropriate, address and resolve same by communication with the Association. You do not have the right to make requests of any employee, contractor, or other resident/owner.
- 7. Under no circumstance will an instructor use the tennis facilities to instruct a non-resident student in the absence of a host resident. If a host in unable to attend a group lesson, the lesson is not to be held on the Twin Lakes tennis facilities.
- 8. If the last to leave in the evening, you as Instructor are responsible to ensure that court lights are properly and completely shut off.
- 9. As a courtesy to other Twin Lakes residents, instruction is allowed only on court 2 without exception.

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- 10. You are responsible for ensuring the appropriate behavior of your students at all times, including ensuring that the lesson does not unduly disturb players on adjacent courts.
- 11. You are expected to recognize and appreciate that these tennis facilities are limited in their nature and subject to increasing pressure for usage by the residents of Twin Lakes Subdivisions. Any breach of this Agreement, violation of the Tennis Rules which are promulgated from time to time by the Association or actual or perceived abuse of the privileges afforded by this Agreement, will result in the Association's refusing your access to the tennis facilities and the termination of your instruction privileges.

l,	(print	name) have read and understand all of the terms
		nstruction Rules, and I commit to and agree to of said terms and requirements.
Company:		
Email Address:		
Contact Number:		
Vehicle Information:	Vehicle 1	Vehicle 2
Make and Model:		
Color:		
License Plate:		
Date:	Signature:	

** This agreement must be signed and submitted to Crest Management and is valid for 1 year. Please complete the required fields and submit to christines@crest-management.com